



**St. Louis Symphony
Orchestra**

stéphane denève : music director

PEER TO PEER: **COMMUNICATION GUIDELINES**

In order to maintain safe and open communication between all parties of our Peer to Peer program, please adhere to the follow guidelines:

- **YO and GMO counterparts** are encouraged to communicate either **via the BAND app** (please see the next page for guidelines) or **via email**.
- **SLSO musicians** are encouraged to communicate with student counterparts **solely via email**.
- **Please avoid using text messaging as a means of communication** unless absolutely necessary. If a text message must be sent between students or from an SLSO musician to a student (or vice versa), please notify Peer to Peer Program Leader of the correspondence either before or after it occurs.
- Students, SLSO musicians, and parents are welcome and strongly encouraged to **call or text the Peer to Peer Program Leader at any point for any reason pertaining to the Peer to Peer program**.
- If you need to contact the Peer to Peer Program Leader **during our Monday evening sessions between the hours of 4:30 – 7:30 pm**, it is best to do so **via text**.
- **The Peer to Peer Program Leader will initiate calls and/or texts to Peer to Peer program participants only in absolutely necessary cases.**
- **Please CC the Peer to Peer Program Leader on all email communication** between parties.
- **Weekly Practice Plans** should be filled out by the YO counterpart immediately **after trio sessions including the SLSO coach**. If the YO counterpart is ever unable to send the Weekly Practice Plan at this time, please notify the potential delay to the Peer to Peer Program Leader ASAP.

BAND App Communication – For YO and GMO Counterpart Use *Only*:

- **The BAND app is to be used for convenient check-ins and communication between YO and GMO counterparts between Monday evening sessions.**
- **It is the YO counterpart's responsibility to initiate weekly communication** with their GMO counterpart. In response, the **GMO counterpart should update their YO counterpart and should feel free to ask for guidance on practice assignments for the week**, if needed.
- **After downloading the BAND app to your mobile device, please ensure that push notifications are turned on.**
- **The Peer to Peer Program Leader and YO Manager monitor *all* communication that occurs in our Peer to Peer BAND app group.** Therefore, no private or anonymous communication will take place between students via this app.
- **Parents/guardians who would prefer to join the BAND app as to supervise their child's activity as well, are encouraged to do so.** Parents would need to create their own BAND account in this case. Parents will have the capability to control their child's settings from their own account.
- **Communication on the BAND app is expected to be kept *positive and appropriate at all times.*** The Peer to Peer Program Leader will review each interaction that occurs between students via the app. Harassment or bullying of any kind will not be tolerated.
- **No communication** should occur via the BAND app **between the hours of 9:00 PM and 8:00 AM.** Notifications will be turned off during this timeframe.
- **Please contact the Peer to Peer Program Leader directly, if you run into any issues while using the BAND app.**