



ST. LOUIS  
SYMPHONY  
ORCHESTRA

# Concert Experience Guide



# THE PERFORMANCE

On Sunday, April 26th, at 3:00pm, the SLSO will perform Cinematic Symphony.



# ARRIVING AT THE JACK C. TAYLOR MUSIC CENTER

The concert will be performed at Powell Hall at the Jack C. Taylor Music Center. There are several entrances to the building. Depending on where you enter, you may see this.





## TIMING YOUR ARRIVAL

Doors open at 2:00pm. Arriving early allows time to find your seat, visit concessions, and explore the music center before the concert begins at 3:00pm. The lobby can get busy and noisy. If you prefer, you may want to wear headphones or earplugs in the crowd.

## TICKETS AND USHERS

When you enter the lobby, an usher will scan your ticket. Ushers are friendly staff members who can help you find your seat, answer questions, or point you toward amenities. Feel free to ask them for help at any time during your visit.



# CONCESSIONS

Drinks and snacks are available for purchase, and you're welcome to bring them into the concert hall.



# SENSORY TOOLS

The Sensory Station at Guest Services provides noise-canceling headphones, weighted lap pads, and fidgets. A quiet area is also available if you'd like to step away during the performance.



# CHIMES

Ten minutes before the concert begins, you'll hear chimes in the lobby. That's the signal to start heading toward your seat.





## FINDING YOUR SEATS

Powell Hall is a large space with many seats and a wide stage for the orchestra. Your ticket shows your section and seat number. Ushers will be nearby to guide you if you need help. Ushers also hand out programs, which tell you more about the music and the performers.



## **BEFORE THE MUSIC STARTS**

As you settle in, you may hear musicians warming up on stage. This is all part of the excitement, as we get ready for the concert to begin.

## THE CONCERT BEGINS

Right before the performance begins, an announcement will remind everyone to silence their phones and put away electronic devices. (If you use an AAC device for communication, you are welcome to keep it with you and use it as needed.)

Next, the concertmaster—who is the lead violinist—will walk on stage to tune the orchestra. A round of applause is a great way to welcome them.



# MEET THE CONDUCTOR

The conductor is the leader of the orchestra. The audience typically claps when the conductor comes on stage.



# DURING THE PERFORMANCE

When the music begins, the audience becomes very quiet so everyone can enjoy the experience. You're encouraged to stay as quiet as you comfortably can, but we understand that everyone experiences music differently.

Some moments in the music may feel especially loud or intense. If it ever feels overwhelming, you have options. You can:



1. Cover your ears



2. Ask for headphones



3. Take a break

## TAKING A BREAK

If you need a break during the concert, ushers can guide you to the quiet area or to the nearest restroom. You'll find accessible restrooms throughout the music center, including family and gender-neutral options. Young children should be accompanied by their guardian.



# THE END

## Applause

When the concert ends, the audience applauds to thank the musicians for their performance.

## Exiting the Concert Hall

After the concert, ushers will be nearby to assist you in finding your way out. If you prefer, you are welcome to wait in your seat until the crowd thins out.



# RETURNING SENSORY TOOLS

Before you go, please return any borrowed sensory tools to an usher or the Sensory Station.



# THANK YOU FOR JOINING US!

We hope you had a wonderful time at the St. Louis Symphony Orchestra concert.  
We can't wait to see you again soon.



# HELPFUL TIPS

## Parking

There are several [parking options](#) available near Powell Hall.

## Accessibility

You can request [accessible seating](#) when you purchase your tickets.

Accessible restrooms are available throughout the music center. Ushers will be happy to assist you.

Assisted listening devices are available at Guest Services (located on the orchestra level) on a first-come, first-served basis with a valid photo ID.

Trained service dogs are welcome.

## Photos and Videos

You're welcome to take photos in the lobby or before and after the concert, however recording or photography is not permitted during the performance.

## Coats and Bags

Complimentary coat check is available in the lobby (tips are appreciated). Please note that over-sized bags may not be permitted inside the auditorium.

## Concessions

Concessions accept credit/debit only (no cash). Concessions close shortly after the concert begins